



direct systems support

NASA SEWP V ORDERING GUIDE

CONTRACT NUMBER: NNG15SD46B
GROUP: A
NAICS: 334111
TIN: 330487616
DUNS: 623254067
CAGE: 1TRR5

ABOUT SEWP V:

The NASA Solutions for Enterprise-Wide Procurement (SEWP) V is a multi-award Government-Wide Acquisition Contract (GWAC). It provides the latest in Information Technology (IT) products and services for all Federal Agencies and their approved contractors.



SEWP V

www.sewp.nasa.gov

ORDERING OVERVIEW:

SEWP V contracts are open to NASA civil employees, NASA contractors, federal agencies and federal agency contractors. The contracts are managed and administered by NASA's Goddard Space Flight Center (GSFC) at the NASA SEWP Program Management Office (PMO). SEWP V contracts focus on Information Technology product: servers, peripherals, software, supporting equipment and associated training, installation and implementation solutions.

NASA SEWP V CUSTOMER SERVICE CONTACTS:

Web	www.sewp.nasa.gov	24x7x365
Email	help@sewp.nasa.gov	Get responses within 1 business day
Helpline	301-286-1478	Mon-Fri, 7:30 AM - 6:00 PM ET
Fax	301-286-0317	Fax orders
Email Orders	sewporders@sewp.nasa.gov	Email orders
Mail	10210 Greenbelt Road, Suite 200, Lanham, MD 20706	

[SEWP Customer Support Center](#)

DSS IS A NASA SEWP V PRIME CONTRACT HOLDER

ABOUT

Direct Systems Support (DSS) is an elite technology solutions provider. We have made significant investments in resources, personnel, and time so we can help enterprises and governments manage risk, improve services, and reduce costs.

DSS was awarded the NASA SEWP V Contract in 2015. In 2020, DSS exercised the option to extend the term of the contract through April 30, 2025.

SCOPE

DSS offers a wide range of advanced technology, IBM Mainframe Authorized, AIX, UNIX, Linux, Windows based workstations and servers, peripherals, network equipment, storage devices and other IT and electronic component products.

DSS PROGRAM SUPPORT INFORMATION

HOW TO OBTAIN A QUOTE

The recommended method for obtaining a quote is by using the RFQ/RFI tool available at the SEWP V [website](#). You will need to create a SEWP Account. With a SEWP Account, you'll be able to conveniently request quotes, view responses, create orders and much more! Using this tool assists in providing and documenting fair opportunity.

CREATING AN ORDER

The issuing agency creates a delivery order (DO) citing the NASA SEWP Contract number and Prime Contract Holder. The NASA SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s). *All DOs must be routed through the SEWP PMO and should not be directly sent to DSS or any other Contract Holder.

SEWP V orders can be placed via email or fax:

Fax orders to 301-286-0317

Email orders to sewporders@sewp.nasa.gov

DSS SEWP SUPPORT HOTLINE

Please contact DSS with any questions or concerns.

Email: sewp@directsys.com

Phone: 858-547-8300

We will be happy to assist you!

SEWP SALES TEAM

Sales Representative: Tim Hale

Email: sewpsales@directsys.com

Phone: 858-547-8300